



To ensure that all customers are satisfied, we ask you take a few moments of your time to let us know how we have performed our services for you. Then, simply mail this back to us in the enclosed self-addressed envelope to receive your **\$5.00** off your next service.

Administrative Quality Control	YES	NO	NEEDS IMPROVEMENT	I would like a call
Responsiveness in answering phone?				
Professional, polite and caring attitude?				
Addressed any issue promptly?				
Do you feel you were given good customer service?				
Was he or she knowledgeable about your specific needs?				
Have you received your yearly renewal agreement?				
Technician Quality Control	YES	NO	NEEDS IMPROVEMENT	I would like a call
Was your Service Tech on time?				
Did he/she look professional?				
Do you feel your tech was thorough & effective in their service?				
Did your tech mention our \$50.00 referral program?				
Have you received a copy of all your paper work?				
Have all our services been explained to you?				
Are you happy with your service tech & their service?				
DID YOU KNOW?????	YES	NO		I would like a call
Did you know you can get your invoices by fax or email now?				
Did you know that we except Visa & Master Card Now?				
Did you know we have a Website and Monthly Newsletter?				
Did you want to receive our Newsletter by email?				
Did you know that you can Get a 5% discount by paying for the year?				
Did you know that we NO LONGER offer fertilization/weed control to new customers?				
Do you know what a G.H.P. is?				
Did you know that we do Perimeters Quarterly now?				
Did you know we have a program for rodent control?				
Did you know we have a program for Bees?				
Did you know we have a program for Termites?				
Did you know your agreement is transferrable if you sell your home?				

We sincerely appreciate your business & would like to thank you for taking the time.
You can ALWAYS reach us on our website at www.alluneedpest.com .

If you would like us to review your current program, please provide us with the information below.

Service Address: _____ Contact# _____

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